

HARVEY NORMAN HOLDINGS LIMITED A.C.N. 003 237 545 (the “Company”)

SHAREHOLDER COMMUNICATION POLICY

The Company has established a Shareholder Communication Policy. The objective of the Company is to promote effective communication with shareholders of the Company at all times.

The Company is committed to:

- Ensuring that shareholders and the financial markets are provided with full and timely information about the activities of the Company in a balanced and understandable way.
- Complying with the continuous disclosure obligations contained in the applicable ASX listing rules and the *Corporations Act 2001* in Australia.
- Communicating effectively with shareholders of the Company and making it easier for shareholders to communicate with the Company.

To promote effective communication with shareholders and encourage effective participation at general meetings of the Company, information is communicated to shareholders:

- Through release of information to the market via the ASX
- Through the distribution of the annual report and Notices of Annual General Meeting
- Through shareholder meetings and investor relations presentations
- Through letters and other forms of communications directly to shareholders
- By posting relevant information to the website of the Company

The Company’s website www.harveynorman.com.au has a dedicated Investor Relations section and for the purpose of publishing all important company information and relevant announcements made to the market.

The external auditors are required to attend the Annual General Meeting and are available to answer any shareholder questions about the conduct of the audit and preparation of the audit report.